

Tech Bulletin 17 - Flat Screen Hall Monitor TV

Date Issued: 06/15/09

Product Affected: Sapphire

Version(s) Affected: All Versions

Problem:

Verify Video looks washed out, screen rolls and other general video problems. Ball Camera Video looks fine. CRT TV's and CRT Video Monitors work correctly.

Explanation:

The Video Tuner in some Flat Screen TV's and Video Monitors does not sync up correctly with the Verify Video data out of the Sapphire.

Solution:

1. Do not purchase Hall Monitor TV's with Flat Screens that can not be returned to the seller if necessary.
2. Test Verify Video quality on all Hall Monitor TV's with Flat Screens prior to installation.